

# TERMS AND CONDITIONS

## FOR STAYING AT THE WHANGAMATA MOTOR CAMP

### ARRIVAL

All visitors must check in and pay the current tariff upon arrival **before** going to site.

### SPEED LIMIT

**The speed is 'walking pace' (5kmph) for all vehicles.** Our roads are our footpaths, we have a lot of free-range children playing at the camp and their safety is paramount.

### CARAVAN & MOTORHOME WOF

Caravans and motorhomes requiring connection of power must bear a current electrical warrant of fitness.

### GREY AND BLACK WATER

This must be disposed of at the dump station, not on the grass.

### ALCOHOL

We have a zero-tolerance policy for supplying alcohol to anyone under 18 years old. Any minors caught drinking alcohol will result in their entire group being asked to immediately leave the camp.

### AGE RESTRICTION

You and your group must be 18 or older to stay without a parent or legal guardian.

### CHILDREN From 1 May 2025

0-3 years inclusive stay free, 4-14 years inclusive child rate applies, 15+ adult rate applies.

### SITES

Please keep all your belongings within your designated site area. Keep your site clean & tidy with surrounding areas free of rubbish.

### RUBBISH & RECYCLING

Household rubbish only – do not dispose of mattresses, camping equipment etc in the camp bins, please take these away with you.

Please place tied bags in the appropriate bin or trailer.

Place all recycling in the appropriate bin or trailer – these are clearly marked. Glass recycling only during daylight hours.

### VEHICLES, BOATS AND TRAILERS

These must be parked on your campsite. If there is not enough room on your site, you will need to find alternate parking outside the camp or book another site.

### SHOWERS & TOILETS

Hot showers require a \$1 coin for approx. 5-6 minutes of hot water. Please leave clean after use and take your belongings with you.

### KITCHEN & LAUNDRY

Please clean the BBQ & kitchen after use.

Washing machines are cold wash only. Washing machines and dryers are \$4 each using Paywave – dryers & washing machines take approximately 30 minutes.

### FIREWORKS

No fireworks are to be lit within the campground at any time of year.

## **PETS**

Prior approval from the managers is required at time of booking.

Pets are not allowed on site from 20<sup>th</sup> December to 31<sup>st</sup> January and including Beach Hop.

ALL pets must be secured within your site and are not allowed to roam free. Please ensure you clean up after your pets. **Any** animals at the camp are not to be chased/tormented e.g. cats, birds, rabbits.

Pets are NOT allowed to stay in the cabins.

## **NOISE**

Be quiet between the hours of 10pm-9am. Please always be thoughtful of your fellow guests.

## **CHILL OUT ROOM**

Please return the board games after use and return books after reading or exchange for one of your books.

Air Hockey table takes \$2 or 2x \$1 coins.

NO wheels or food inside chill out room.

## **LOSS OR DAMAGE TO PROPERTY**

Whangamata Motor Camp accept no responsibility for any loss or damage to property on the site, however arising.

All property is stored on the site entirely at your own risk, and all insurance responsibility is for your care.

## **CANCELLATION POLICY**

Deposits: Reservations are confirmed only when a deposit has been paid in full and can be cancelled by the manager if unpaid.

### Peak and Super Peak Season

*(20 Dec – 31 Jan, including Beach Hop and public holidays)*

- A \$100 deposit due at time of booking to secure your site then a 50% deposit of the total stay is to be paid by the date advised.
- The deposit can be refunded if we are notified in writing via email 60 days prior to arrival, cancellations with less than 60 days' notice will forfeit their deposit.  
A \$20 cancellation fee will apply
- Cancellations made with less than 7 days' notice prior to arrival may be charged for the entire booking.

### Winter and Summer Season

*(Winter: 1 May – 31 Oct & Summer 1 Nov – 30 Apr excluding Peak & Super Peak dates)*

- One night's deposit is to be paid at time of booking.
- The deposit can be refunded if we are notified in writing via email 14 days prior to arrival, cancellations with less than 14 days' notice will forfeit their deposit.  
A \$20 cancellation fee will apply.

There is no refund or transferring of dates for early departure for any reason – including due to weather or other natural causes or disasters.

Cancellations must be advised by email to [whangamatamotorcamp@gmail.com](mailto:whangamatamotorcamp@gmail.com) and a confirmation will be emailed.

Phone calls are not acceptable confirmation of cancellations.

## **THE MANAGERS RESERVE THE RIGHT:**

To cancel your reservation at any time of any persons or group without compensation, who in the opinion of the managers, behave in an objectionable manner or contravene the Camp Rules.

While all care is taken to place you on the site or cabin you have chosen, from time-to-time you may have to be moved to an alternate site or cabin.

***When staying at this camp  
you agree to adhere to the above terms and conditions***