

# TERMS AND CONDITIONS

## FOR STAYING AT THE WHANGAMATA MOTOR CAMP

**ARRIVAL:** All visitors must pay the current tariff upon arrival before going to site.

**SPEED LIMIT:** The speed is 'walking pace' for all vehicles. We have a lot of free-range children playing at the camp and their safety is paramount.

**CARAVAN/MOTORHOME WOF:** Caravans and motorhomes requiring connection of power must bear a current electrical warrant of fitness.

**GREY AND BLACK WATER:** This must be disposed of at the dump station, not on the grass.

**ALCOHOL:** We have a zero-tolerance policy for supplying alcohol to anyone under 18 years old. Any minors caught drinking alcohol will result in their entire group being asked to immediately leave the camp.

**AGE RESTRICTION:** You and your group must be 18 or older to stay without a parent or legal guardian.

**SITES:** Please keep all your belongings within your designated site area. Keep your site clean & tidy with surrounding areas free of rubbish.

**VEHICLES, BOATS AND TRAILERS:** These must be parked on your campsite. If there is not enough room on your site, you will need to find alternate parking outside the camp or book another site.

**RUBBISH:** Household rubbish only – do not dispose of mattresses, camping equipment etc in the camp bins, please take these away with you.

**SHOWERS/TOILETS:** Hot showers require a \$1 coin for approx. 5-6 minutes of hot water. Please leave clean after use and take your belongings with you.

**KITCHEN/LAUNDRY:** Washing machines are cold wash only. Washing machines and dryers are \$4 each using pay wave – dryers are approximately 30 minutes per \$4. Please kitchen and laundry leave clean after use.

**FIREWORKS:** No fireworks are to be lit within the campground at any time of year.

**DOGS/ANIMALS:** Dogs are not allowed on site from 24<sup>th</sup> December to 10<sup>th</sup> February and excluding Beach Hop.

Dogs must be secured within your site and are not allowed to roam free. Please ensure you clean up after your pets. Wild animals at the camp are not to be chased/tormented e.g. birds, rabbits. Pets are NOT allowed to stay in the cabins.

**NOISE:** Be quiet between the hours of 10pm-9am. Please always be thoughtful of your fellow guests.

**LOSS OR DAMAGE TO PROPERTY:** Whangamata Motor Camp accept no responsibility for any loss or damage to property on the site, however arising. All property is stored on the site entirely at your own risk, and all insurance responsibility is for your care.

## **CANCELLATION POLICY:**

Deposits: Reservations are confirmed only when a deposit has been paid in full

### Peak and High Season

*(21 December – 8 February, including Beach Hop and some public holidays)*

- A 50% deposit of the total stay is to be paid at time of booking.
- The deposit can be refunded if we are notified in writing via email 60 days prior to arrival, cancellations with less than 60 days' notice will forfeit their deposit. A \$20 cancellation fee will apply.
- Cancellations made with less than 7 days' notice prior to arrival may be charged for the entire booking.

### Low and Shoulder Season

*(9 February - 20 December, excluding Beach Hop and some public holidays)*

- one night's deposit is to be paid at time of booking.
- The deposit can be refunded if we are notified in writing via email 14 days prior to arrival, cancellations with less than 14 days' notice will forfeit their deposit. A \$20 cancellation fee will apply.

There is no refund or transferring of dates for early departure for any reason – including due to weather or other natural causes or disasters.

Cancellations must be advised by email to [whangamatamotorcamp@gmail.com](mailto:whangamatamotorcamp@gmail.com) and a confirmation will be emailed. Phone calls are not acceptable confirmation of cancellations.

**THE MANAGERS RESERVE THE RIGHT:** To cancel your reservation at any time of any persons or group without compensation, who in the opinion of the managers, behave in an objectionable manner or contravene the Camp Rules.

While all care is taken to place you on the site/cabin you have chosen, from time-to-time you may have to be moved to an alternate site/cabin.

***When staying at this camp  
you agree to adhere to the above terms and conditions***